



Remi® When a relationship matters.

Remi provides a single point of contact for managing service events; delivering coverage that includes the costs associated with parts, labor, travel, emergency repair, and preventative maintenance.

# Personalized Equipment Care Solutions

Remi replaces multiple service agreements and extended warranties with **one agreement that costs less and is more flexible** than the Original Equipment Manufacturer (OEM) or Independent Service Organization (ISO) contract.



## Save 15-22%

off your current service contract pricing with the quality and coverages of existing service



## Vendor Network

of more than 4,500 certified providers offering the best available service at time of request



## One Partner

managing maintenance of multiple equipment types with the flexibility to customize coverage

### How it works:



Equipment failure occurs.



Call to report failure or request service



Service Provider performs on-site repairs



Field Service Report and invoice are submitted to Remi for payment



Remi reviews and processes documents, remitting payment directly to the Service Provider

## Try Remi risk free

Upload your current electronic equipment service contracts & let us provide you with an alternative quote. If we offer similar coverage for less, consider us. If we don't, stay with your current service contract. Requesting a quote costs you nothing.

[theremigroup.com/GetStarted](http://theremigroup.com/GetStarted)

For more information:

p. (888) 451-8916 #1

f. (704) 887-2916

[info@theremigroup.com](mailto:info@theremigroup.com)

## Eligible Equipment Types

### GENERAL OFFICE

Archive Writers  
Automated Filing Systems  
Binding Machines  
Embossers  
Hole Punchers  
Letter Openers  
Mail Inserters  
Mail Sorters  
Mailing Systems  
Micro-Film Readers/Printers  
Micrographics Readers  
Printers  
Scanners  
Shredders  
Sorters  
Stackers

### SECURITY & COMMUNICATION

Access Control Systems  
Alarm Systems  
Cameras  
Card Access Systems  
Metal Detectors  
Security Access Systems  
Telephone Systems  
Two-Way Radios  
Video Surveillance Systems  
Voice Mail Systems

### LAW ENFORCEMENT

Breathalyzers  
Defibrillators  
Fingerprint Systems  
In-Car Video Systems  
Laptops

### INFORMATION TECHNOLOGY

Archiving Appliances  
Back-up Systems  
Data Management Systems  
Laptops  
Mainframes  
Network Devices  
Network Storage  
PCs & Peripherals  
Servers  
Uninterruptible Power Supply

### FINANCIAL & POS

Barcode Scanners  
Cash Registers  
Check Scanners  
Currency Scanners  
Currency Sorters  
Drive-up Systems  
Night Depositories

### SURGERY

Ablation Systems  
Analyzers  
Biopsy Systems  
Cameras  
Docking Stations  
Electrosurgical Units  
Image-Guided Surgery  
Systems  
Lasers  
Microscopes  
Phacoemulsifiers  
Smoke Evacuation Systems  
Surgical/Exam Lights  
Ultrasounds

### MEDICAL & IMAGING

Arrhythmia Computers  
Bone Densitometers  
C-Arms  
Cardiac Cath Systems  
Cardiac Output Computers  
CR Readers  
CT Scanners  
Defibrillators  
Fluoroscopic Rooms  
Gamma Cameras  
Imager Fluorescence  
Laser Imagers  
Linear Accelerators  
Mammography Units  
Monitors  
MRIs  
PACS  
Patient Data Monitoring  
Portable X-Ray Machines  
Stress Test Systems  
Tables  
Ultrasound Units  
X-Ray/Fluoroscopic Units  
X-Ray Units  
Workstations

### RESEARCH & LABORATORY

Analyzers  
Autosamplers  
Cell Sorters  
Centrifuges  
Chromatography  
DNA Sequencing  
Flow Cytometers  
Fluorometers

Incubators  
Lasers  
Liquid Handling  
Workstations  
Mass Spectrometers  
Microplate Readers  
NMR Systems  
Particle Counters  
Projectors  
Refrigerator/Freezers  
Robotic Systems  
Scanners  
Spectrometers  
Spectrophotometers  
Synthesizers  
Tabletop Microscopes  
TEM/SEM Microscopes  
Thermocyclers  
Tissue Processors

*...and any other type of  
electronic equipment*

Certain models of equipment may not be eligible due to parts & labor exclusivity and/or availability. List Subject to Change.

## About Remi

Since 1998, our mission has been to empower our customers to outperform, by providing cost effective and innovative equipment care solutions delivered with passionate and dedicated service.

**\$220M+**

saved by  
Remi  
customers

**22,000+**

unique  
equipment  
models covered

**4,500+**

certified  
service  
providers

**38,000+**

service events  
managed  
annually

- U.S. General Services Administration (GSA) Contract Holder
- Awarded Multiple State & Federal Contracts, covering more than 1 Million service events
- Awarded Inc. 5000 Award for five consecutive years (2012-2016)
- 2015, 2016, 2017, & 2018 Recipient of the *Charlotte Business Journal* "Best Places to Work" award